

Infosys Recognized as Number One Service Provider in Cloud & Infrastructure Services in the Whitelane Research IT Sourcing Study 2025 UK & Ireland

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Recognized as an 'Exceptional Performer' for the Second Year Running

[Infosys](#) (NSE: INFY) (BSE: INFY) (NYSE: INFY), a global leader in next-generation digital services and consulting, today announced that it has been recognized as the number one service provider in Cloud & Infrastructure Services across the United Kingdom and Ireland (UK&I) in the [Whitelane Research IT Sourcing Study 2025](#) UK & Ireland. The report ranked Infosys as an 'Exceptional Performer' for the second consecutive year. This reaffirms its leadership in delivering high-quality cloud and infrastructure solutions to global enterprises driven by the comprehensive capabilities of [Infosys Cobalt](#), a set of services, solutions, and platforms for enterprises to accelerate their cloud journey.

Whitelane Research surveyed close to 400 participants from the top IT spending organizations in the UK&I, who evaluated over 1,000 unique IT sourcing relationships and more than 1,100 cloud platform sourcing engagements. Service providers were assessed based on their service delivery, account management quality, price level, innovation, and business transformation capabilities.

Infosys' key differentiating factors highlighted in the report include:

- **Ranked number one in UK&I in the Cloud & Infrastructure Services category:** Infosys achieved an 80% client satisfaction score for its expertise in data center maintenance, integration, and managed infrastructure services, and Infrastructure as a Service (IaaS) and Platform as a Service (PaaS) offerings.
- **'Exceptional Performer' for Two Consecutive Years (2024 & 2025):** Highlights consistent high performance in cloud and infrastructure solutions.
- **Among Top 3 in General Satisfaction** Infosys maintained its strong position for overall 'General Satisfaction', demonstrating consistent performance across its broad range of IT services.
- **Above-Market Satisfaction:** Infosys' overall satisfaction scores are 6% higher than the market average (74%) in cloud & infrastructure services, and 7% above the general satisfaction ranking.
- **High Client Satisfaction:** 73% of clients reported being 'satisfied' or 'very satisfied', with 100% positive satisfaction in the Cloud & Infrastructure Services segment.
- **Strong Performer in Application Services:** Infosys was also recognized as a 'Strong Performer' in Application Services, which includes application development, maintenance, and testing using advanced methodologies like DevOps.

Alex van den Bergh, Head of Research, Europe, Whitelane Research, said, "Our latest study reveals a dynamic market where enterprises are increasingly prioritizing robust, innovative, and value-driven IT partnerships. In this evolving landscape, Infosys stands out remarkably. Their recognition as the number one service provider and as an 'Exceptional Performer' in Cloud & Infrastructure Services for the second consecutive year underscores their unmatched capabilities. Looking ahead, the demand for agile, secure, and transformative cloud and digital solutions will only intensify, and organizations who consistently demonstrate high-impact results and client-centricity, are perfectly positioned to lead this future."

Umashankar Lakshminpathy, EVP and Head of Cloud, Infrastructure, and Security Services, EMEA, Infosys, said, "We are incredibly proud to be recognized by Whitelane Research as the number one service provider and an 'Exceptional Performer' in the Cloud & Infrastructure Services across the UK & Ireland. Our ability to consistently deliver such high levels of satisfaction, including an 80% client satisfaction score, stems from a fundamental principle: deeply understanding our clients' unique challenges and leveraging our expertise in data center, managed infrastructure, IaaS/PaaS, and application services, including our comprehensive Infosys Cobalt offerings, to provide transformative solutions. We remain committed to empowering enterprises with next-generation digital capabilities, driving their growth and resilience in a cloud-first, AI-first world."

Read more about the 2025 Whitelane UK & Ireland study [here](#).

Learn more about Infosys cloud and infrastructure offerings, please visit www.infosys.com/cobalt

About Infosys

Infosys is a global leader in next-generation digital services and consulting. Over 320,000 of our people work to amplify human potential and create the next opportunity for people, businesses, and communities. We enable clients in 59 countries to navigate their digital transformation. With over four decades of experience in managing the systems and workings of global enterprises, we expertly steer clients, as they navigate their digital transformation powered by cloud and AI. We enable them with an AI-first core, empower the business with agile digital at scale and drive continuous improvement with always-on learning through the transfer of digital skills, expertise, and ideas from our innovation ecosystem. We are deeply committed to being a well-governed, environmentally sustainable organization where diverse talent thrives in an inclusive workplace.

Visit www.infosys.com to see how Infosys (NSE, BSE, NYSE: INFY) can help your enterprise navigate your next.

Safe Harbor

Certain statements in this release concerning our future growth prospects, or our future financial or operating performance, are forward-looking statements intended to qualify for the 'safe harbor' under the Private Securities Litigation Reform Act of 1995, which involve a number of risks and uncertainties that could cause actual results or outcomes to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding the execution of our business strategy, increased competition for talent, our ability to attract and retain personnel, increase in wages, investments to reskill our employees, our ability to effectively implement a hybrid work model, economic uncertainties and geo-political situations, technological disruptions and innovations such as artificial intelligence ("AI"), generative AI, the complex and evolving regulatory landscape including immigration regulation changes, our ESG vision, our capital allocation policy and expectations concerning our market position, future operations, margins, profitability, liquidity, capital resources, our corporate actions including acquisitions, and cybersecurity matters. Important factors that may cause actual results or outcomes to differ from those implied by the forward-looking statements are discussed in more detail in our US Securities and Exchange Commission filings including our Annual Report on Form 20-F for the fiscal year ended March 31, 2025. These filings are available at www.sec.gov. Infosys may, from time to time, make additional written and oral forward-looking statements, including statements contained in the Company's filings with the Securities and Exchange Commission and our reports to shareholders. The Company does not undertake to update any forward-looking statements that may be made from time to time by or on behalf of the Company unless it is required by law.

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