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QX Global Group Acquires Management Consulting & Advisory Services Firm Chazey Partners

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Together QX Global Group and Chazey Partners will provide end-to-end Business Transformation, Digital Services & Intelligent Automation, and Business Process Outsourcing (BPO) for Fortune 1000 companies and public sector organizations, including higher education, across the globe.

QX Global Group, a Top 100 Business Process Outsourcing company, announced the acquisition of an 80% stake in Austin, Texas-based Chazey Partners, a world-class management consulting and advisory firm specializing in business and digital transformation. The Chazey Partners team brings decades of experience in implementing and operating world-class business support and shared services organizations around the globe, with expertise in Robotic Process Automation (RPA) and Artificial Intelligence (AI). Together, QX and Chazey Partners will work to deliver innovative solutions that cover transformative consulting, digital services, and business process outsourcing, customized to meet each client's specific needs.

"At QX, we have always focused on enabling transformation of our client's businesses using our unique 3P approach of people, process, and platform, and we are thrilled that the addition of Chazey will allow us to help organizations solve their most significant barrier to growth – digital adoption and <u>business transformation</u> at scale, said <u>Frank Robinson</u>, <u>Group CEO of QX Global Group</u>. "Adding Chazey furthers our vision to provide integrated, end-to-end solutions to help our customers take advantage of the latest operating models and emerging technologies. I am also delighted to officially welcome <u>Phil Searle</u> onto QX Global Group's Board as Chief Transformation Officer."

Chazey brings to the QX Global Group management consulting and advisory services with a global reach. Founded in 2006, Chazey Partners has demonstrated consistent and significant growth, with global representation in the United States, Canada, Mexico, Brazil, Costa Rica, Colombia, Ireland, Turkey, and India. Chazey's consultants provide advice, support, and implementation expertise, covering strategy setting, business case production, program management, process optimization, technology enablement, training, and change management.

"Since founding the company, we have significantly expanded and evolved Chazey's solutions to help numerous businesses and public sector organizations achieve operational excellence by transforming their business operations," said Phil Searle, CEO and Founder of Chazey Partners. "With QX, we have found a shared passion for empowering our clients to achieve world-class performance. By joining forces with QX, we will augment our near-shoring and offshoring capabilities by opening new Centers of Excellence (COEs) in India and Latin America. This is an exciting new chapter for Chazey Partners, our employees, and our customers."

The partnership of both trusted brands comes at a time when enterprises across the globe are adjusting to the post-pandemic world. In this environment, Chazey Partners is at the forefront of offering needed transformation solutions, helping enterprises optimize business operations and adopt the latest technologies for sustained growth. The QX-Chazey partnership will enable all clients to achieve a <u>faster return on investment</u> and add more value to their customers and employees.

Barbara Hodge, Global Digital Editor at the Shared Services & Outsourcing Network (SSON), said, "This marks an exciting and timely development in the shared services and outsourcing space. SSON has collaborated with Chazey Partners for many years, and I am pleased to see such a highly respected group in the field of business transformation push forwards in extending its services to provide enterprise customers with the more holistic solutions they need right now.

Adding Chazey Partners' transformation capabilities to QX Global Groups' BPO services, drives an end-to-end solution that connects consulting, digital and business process outsourcing. This aligns perfectly with the move to integrated business services, digitalization – driven by intelligent automation – and data analytics, that we are seeing across the shared services landscape. It's also consistent with service providers moving to a 'one-stop-shop' solution for business transformation and digital needs.

I am delighted at this news and look forward to engaging with the new partnership."

For QX Global Group: Corbett Keeling, London, and J. Sloan & Co, Dallas, Texas, provided corporate finance and transaction advice for QX Global Group; BDO LLP provided Due Diligence support across all entity geographies; legal support was provided by Munsch Hardt Kopf & Harr, P.C.

For Chazey Partners: Sett & Lucas acted as transaction advisor, and Jackson Walker LLP provided legal support.

About QX Global Group

QX Global Group is a leading provider of business process management services. With over 17 years of accounting and recruitment process outsourcing experience, we help our clients unlock business value by improving process efficiencies and automation in the accounting and recruitment functions to enable business transformation. We have offices in the UK, USA, Canada, Australia, and India.

About Chazey Partners

Chazey Partners is a practitioner-led, global management consulting and advisory services firm. We bring real-life, practical, hands-on experience, empowering clients to strive for world-class performance, through Business Transformation, Shared Services, and Intelligent Automation. We help businesses and public sector organizations achieve operational excellence in the provision of mission-critical business services, including Finance, Human Resources, IT, Procurement, Contact Centers, Marketing, and Facilities Management. For over sixteen years, Chazey Partners has helped clients implement successful service delivery solutions; in the US & Canada, Latin America, Europe, the Middle East, Africa, Oceania, and Asia.

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