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“BE Deutsche Hospitality” – exclusively for hotel partners, franchisees and investors*Frankfurt am Main (ots) -*

Deutsche Hospitality offers new service solutions and a transparent fee model

Deutsche Hospitality is undertaking a massive expansion of the services it provides to hotel partners and investors in the areas of franchise, management and lease agreements. The new “BE Deutsche Hospitality” partner programme sends out clear impulses to the sector. The hotel industry continues to offer considerable areas of potential for successful investments if the right ties are in place with an expert ally. To this end, Deutsche Hospitality has put together a new service concept containing a host of digital solutions which are precisely tailored to the needs of its hotel partners. Everything has been combined to form an all-in package.

“Our ‘BE Deutsche Hospitality’ partner programme is an attractive opportunity for hoteliers, hotel operators, investors and individual companies in the hospitality sector to become part of our brand portfolio and to grow alongside us,” said Marcus Bernhardt, CEO of Deutsche Hospitality. “This new programme represents the implementation of a fresh type of customer-oriented provision which encompasses all types of contracts. A focus is being placed on future franchisees by providing them with the chance to integrate into our network within a short space of time.”

Kai H. Gehrmann, Vice President Franchise, Deutsche Hospitality, added: “The programme comprises easily calculable structures and business solutions delivered from a single source and extending across sales, marketing and communications, IT, digital commerce, operations, procurement, human resources and controlling. Digital solutions are a particular area in which Deutsche Hospitality is using new technologies to create benefits for partners and franchisees.” A multitude of smart applications will guarantee efficient operations and a digital customer journey right across every aspect. App-based check-in processes, e-housekeeping and digital back-office functions have all been incorporated.

“BE Deutsche Hospitality” will thus enable partners to take advantage of innovative digital solutions, establish sales structures on international markets and create successful hotel brands which enjoy high degrees of awareness and customer satisfaction. This performance package takes in the three pillars of core services, booking services and supplementary selective service options. It is available to all hotel segments from Luxury to Economy. The selective element allows partners to act in a targeted and cost-efficient way by choosing to use the services they require. Partners can access the services of the programme either as a complete package or as modular solutions. They will also profit from the growing cross-brand H Rewards loyalty scheme, which offers appealing partner conditions and attractive guest bonuses.

The new “BE Deutsche Hospitality” partner programme also launches a particularly transparent fee model which consists of three components. A turnover-related core fee applies to use of the brand and to the standard services associated with marketing and with hotel operations for the respective brands. The booking fee is only incurred if bookings are generated. Selective services are

also only charged if actually used by the partner.

Deutsche Hospitality is based in Frankfurt am Main. Its eight extraordinary brands map out all relevant hotel segments under a single umbrella. The relevant segments are Luxury Lifestyle (Steigenberger Icons and Steigenberger Porsche Design Hotels), Upscale (Steigenberger Hotels & Resorts, House of Beats and Jaz in the City), Midscale (MAXX by Deutsche Hospitality and IntercityHotel) and Economy (Zleep Hotels). The company can look back on a long tradition of welcoming guests. The values it encapsulates include vision, passion and cosmopolitanism.

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Vision, passion and cosmopolitanism. **Deutsche Hospitality** delivers the perfect guest experience. Tradition and an eye for the future come together in an inimitable portfolio of eight brands operating across more than 160 hotels globally. "Celebrating luxurious simplicity." **Steigenberger Icons** are extraordinary luxury hotels which combine historical uniqueness and modern concepts. The **Steigenberger Porsche Design Hotels** brand is generating innovative impetuses in the Luxury Lifestyle Segment. **Steigenberger Hotels & Resorts** represent the epitome of upscale hospitality on three continents. **Jaz in the City's** Lifestyle Hotels dictate the rhythm in the Upscale Sector. **House of Beats** unites a passion for the hotel business with the fascination of lifestyle, fashion and music. **IntercityHotel** is located at the very hub of any destination and offers a true home of comfort and mobility in the Midscale Segment. **MAXX by Deutsche Hospitality** is a charismatic conversion brand which is also positioned in the midscale area of the market. **Zleep Hotels** provide a smart marriage of design and functionality in the Economy Segment. All of these brands are unified under **H-Rewards**, Deutsche Hospitality's Loyalty Programme which yields benefits from the first booking onwards. The vision is clear. In conjunction with its shareholder **Huazhu**, Deutsche Hospitality aims to advance to become one of Europe's leading hotel companies.

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Medieninhalte



With its new partner programme "BE Deutsche Hospitality", Deutsche Hospitality provides hotel partners and investors with comprehensive services and customised solutions / Image source: Jana Kay/Steigenberger Hotels AG / Editorial use of this picture is free of charge. Please quote the source.

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