



DHL Supply Chain Global a Leader in the 2023 Gartner® Magic Quadrant™ for Third-Party Logistics, Worldwide

- Evaluation by Gartner based on vendor completeness of vision and ability to execute.
- Oscar de Bok, CEO of DHL Supply Chain: “Sustainability and our strong focus on standardized deployment of forward looking automation and robotics technology continue to be a foundation of our success in the many industries we serve. This focus demonstrates our passion for creating sustainable value for tomorrow, today.”

Bonn, 31 May 2023: DHL Supply Chain, the world’s leading contract logistics provider and part of Deutsche Post DHL Group, has been named a Leader in the 2023 Gartner Magic Quadrant for Third-Party Logistics, Worldwide. Gartner, Inc. provides actionable and objective insights and guidance to executives and their teams, and evaluates leading companies and businesses based on their completeness of vision and their ability to execute. For the 8th time in a row, DHL has been considered in the research with two business units, DHL Supply Chain and DHL Global Forwarding.

“With 40% growth in the e-commerce business since 2020, DHL is a leader in this growing market segment, with our greatest growth coming from customers in Europe and North America. This growth has been made possible due to our customer-centric approach to technology and innovation which has allowed us to scale fast and optimize our e-commerce execution,” says Oscar de Bok, CEO DHL Supply Chain.

“Sustainability and our strong focus on standardized deployment of automation and robotics technology continues to be a cornerstone of DHL Supply Chain’s success in e-commerce and in the many other industries we serve,” says Oscar de Bok.

And Patrick Kelleher, Global Chief Development Officer at DHL Supply Chain, adds: “We believe continuing to be recognized by Gartner as a Leader in the 2023 Magic Quadrant report shows that DHL is solving supply chain complexity and adding sustainable value – across all divisions – to our customers’ businesses. Given our large-enterprise and global footprint we are not only a trusted and capable partner for global enterprises, but we have also undertaken massive efforts in the past year to foster our agile and flexible service offerings for small and mid-sized companies in all countries.”

DHL Supply Chain continues to strategically enhance its service portfolio to cater for the needs of small and mid-sized companies and e-sellers, with recent acquisitions, in Europe, Australia and Latin



America, and the expansion of the Global Fulfillment Network service, the standardized service that provides a fast and scalable solution for smaller enterprises.

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DHL – The logistics company for the world

DHL is the leading global brand in the logistics industry. Our DHL divisions offer an unrivalled portfolio of logistics services ranging from national and international parcel delivery, e-commerce shipping and fulfillment solutions, international express, road, air and ocean transport to industrial supply chain management. With about 395,000 employees in more than 220 countries and territories worldwide, DHL connects people and businesses securely and reliably, enabling global sustainable trade flows. With specialized solutions for growth markets and industries including technology, life sciences and healthcare, engineering, manufacturing & energy, auto-mobility and retail, DHL is decisively positioned as “The logistics company for the world”.

DHL is part of Deutsche Post DHL Group. The Group generated revenues of more than 94 billion euros in 2022. With sustainable business practices and a commitment to society and the environment, the

Press release



Group makes a positive contribution to the world. Deutsche Post DHL Group aims to achieve net-zero emissions logistics by 2050.