

***Feel-good Luxury:  
New Spaces for a Luxurious Travel Experience***

July 3, 2023

*Frankfurt Airport's VIP Services unit opens a new VIP terminal  
for arriving and departing passengers*

FRA/AH – Today, Fraport celebrates the opening of an additional new home for its premium product, Frankfurt Airport VIP Services. The new VIP Terminal is located in arrivals area A, of Terminal 1. The two-level facility with a total of 1,700 square meters in floor space will be mainly used to welcome arriving and departing VIP passengers. The new VIP Terminal complements existing VIP facilities in passenger area B, which will now be used primarily as a transit lounge for connecting passengers.

Anke Giesen, Executive Director Retail and Real Estate at Fraport AG: “Our VIP Services unit can look back at more than 50 years of tradition and an approach which has always been holistic in nature. Nevertheless, we’re always looking to refresh our offerings and introduce innovative touches to delight our sophisticated customers with a unique blend of exclusivity and feel-good ambiance. The new VIP Terminal allows us to once again offer our passengers a new, luxurious travel experience that still upholds the tradition of our internationally-acclaimed, top-quality product.”

**Luxurious transit and event space for up to 100 guests**

The planning and construction phase of the VIP Terminal took about two years, with building costs amounting to around €20 million. The project harnesses existing building space, with Fraport transforming areas that were previously used by airlines. The VIP Terminal can also host up to 100 guests for exclusive events, even if the invited guests have not booked flights.

The VIP Terminal features an impressive, yet discreetly shielded entrance right at the start of the terminal roadway. The reception area offers dedicated parking facilities and chargers for electric vehicles. Inside, the VIP Terminal

has two generous spaces for common use: The Global Lounge features an exquisite bar, while the library charms passengers with its elevated sense of calm. Guests can choose from a wide selection of reading materials and illustrated coffee-table books.

MM Design Bergit Gräfin Douglas, a renowned Frankfurt architectural firm, designed the interiors of the new lounge spaces. The company was also involved in the VIP Transit Lounge project in 2017. The atmosphere of the new spaces reflects the VIP Services look that was developed in this earlier project. High-quality interiors and warm, rich colors are matched with fine fabrics and carefully chosen artistic motifs.

Away from the common spaces, the VIP Terminal has three private suites offering discreet accommodation, along with two conference rooms for delegations and business meetings. For recreation, a gaming lounge with a flipper and arcade machines is available. A cigar lounge features a fine selection of cigars. There is even a dedicated Greeters' Suite for welcoming guests, while drivers can relax in the Chauffeurs' Area.

With about 30.000 guests, VIP Services recorded their highest-ever passenger volumes in 2019. While the numbers now are not quite back at pre-crisis levels, Giesen is confident: "Demand is rising – and our attractive new offering means we're well placed to meet this need, just at the right time."

### **Unique holistic offering**

VIP support at Frankfurt Airport is bookable regardless of airline and flight booking class. Facilities and services are available to anyone who would like to enjoy a special luxurious touch. Prices for individual travelers start at €430, with additional passengers in the same party paying €240 each.

The big advantage over other VIP services is that Frankfurt Airport VIP Services handles the entire travel process, apart from some terminal processes. VIP Services have their own dedicated security checkpoints,

immigration facilities, and shopping options. The service includes support from a dedicated VIP agent, the handling of all travel formalities, a stay in the lounge of up to three hours, catering, and transfer in an exclusive limousine between the aircraft and lounge.

For more information about the services and to book, visit [www.vip.frankfurt-airport.com](http://www.vip.frankfurt-airport.com).

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### **About Fraport AG and Frankfurt Airport**

Headquartered in Frankfurt, Germany, [Fraport AG](#) (Frankfurt Stock Exchange, MDAX) is one of the world leading players in the global airport business. Fraport's portfolio of companies spans four continents with activities at 29 airports worldwide. In pre-pandemic 2019, more than 182 million passengers used airports actively managed by Fraport. Impacted by the Covid-19 pandemic, Fraport's Group airports welcomed only about 146 million passengers in 2022. Fraport AG generated revenue of €3.2 billion and profit of some €167 million in fiscal year 2022 (Dec. 31).

Fraport's home-base **Frankfurt Airport (FRA)** is strategically located in the heart of Europe at the junction of vital intermodal road, rail and air networks. The surrounding Frankfurt Rhine-Main-Neckar region serves as an economic powerhouse and logistics hub for Europe and the world. In 2019, FRA welcomed more than 70.5 million passengers and handled 2.1 million metric tons of cargo. Only 48.9 million passengers travelled through FRA in 2022, due to the Covid-19 pandemic. Cargo volumes reached 2.0 million metric tons in 2022. Based on the latest ranking for 2021, FRA ranks first for cargo in Europe.

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